

March 16th COVID-19 Update: FeFel Mediterranean CEO on Temporary Closure of Dining Room Seating, preparation and response for COVID-19

To Our Valued Guests,

As our community continues to feel the increased impact of the coronavirus, we feel it is important to share with you what we are doing to help keep people safe and healthy. Please be assured we have protocols in place and are working with the CDC and local public health officials.

At FeFel Mediterranean, we strive to take great care of the people in the community we serve, from the restaurant Team Members to Guests dining in our restaurant.

As part of our protocols, our restaurant has heightened their cleaning and disinfecting procedures to maintain a healthy environment for our Guests and Team Members. We've instructed anyone who is not feeling well to stay home out of an abundance of caution and self-monitor their symptoms. In addition to following CDC guidance and partnering with our local health department, the restaurant has been equipped with recommended procedures to follow in our community, should someone from the restaurant become impacted by the virus.

As the situation evolves, the restaurant may implement additional preventative measures to ensure Guest and Team Members wellbeing, including staffing or service modifications.

In addition, actions we have taken over the past several years have helped us prepare for scenarios like this and throughout this process, we have been continuously refining and implementing new procedures. From food safety, to health and hygiene, to cleaning and sanitation, we have allocated an abundance of resources into building restaurant guidelines that go above and beyond FDA requirements.

Our highest priority continues to be the health and well-being of everyone who comes into our restaurants. As we navigate the evolving impact of coronavirus on our community, we are temporarily closing our dining room seating to help limit person-to-person contact. We are able to offer takeout, delivery or mobile order options. Please visit our website for more information www.eatfefel.com.

Thank you in advance for your patience as we navigate this challenging situation one day at a time and determine how best to continue serving our community, while maintaining our focus where it belongs: on our Valued Guests and Team Members.

Sincerely,
Esmail Suleiman CEO - FeFel Mediterranean

